



Consultants to the Hospitality Industry

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Liquor Assistance Compliance Packages

Risk management is essential to good business procedure. The best way to determine the level of risk your business is through regular and intensive audit. Trojan provides a range of services for the hospitality industry including liquor and gaming audit, licensing and compliance programs.

Option 1

House Policy Development

House Policy developed in alignment with the venue license type and the customer service standards you wish to implement and maintain.

Option 2

Responsible Service of Alcohol Program (LLD Approved Course) offered as an in house training course on site at licensed venues.

Option 3

Preparation of Licensed Venues Training Log including the following reports

- Copy of signed and approved Venue Specific House Policy
- Completed Excel Spreadsheet recording Staff Training Details
- Liquor Licence (copy)
- Staff House Policy confirmations
- Staff Induction Manual confirmations
- Staff Meeting agendas/minutes
- RSA report books for staff reporting maximum 3 per venue)

Option 4

Completed Liquor Audit of licensed premises including comprehensive report

A full venue audit completed against Best Practice initiatives, The Liquor Act & Regulations. This service provides the venue with a confidential, detailed report that will highlight areas of compliance and non-compliance, making subsequent recommendations for remediation. The Audit includes key areas such as; The Liquor Act (1992), covering patron care, house policy, noise, minors, promotions and advertising. The Gaming Machine Act (1991), Food Act (2006), Fire Safety, Tobacco and other Smoking Products Act (1998) are included within the audit and additionally incident management, training and Workplace Health & Safety.

Packages can be tailored to meet the individual needs of your business. A comprehensive directory of services, including gaming can be provided to assist you in meeting your legislative obligations. If you would like to discuss other options please contact our office to make an appointment.

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